



Job Description

Table Games Dual Rate Dealer/Floor Supervisor (FT) - (200003EJ)

Description

Dual Rate Dealer/Floor Supervisor - Table Games:

- Perform duties to deal assigned games and provide customer service in accordance with established policies and procedures.
- Supervise the Table Games staff within assigned area and ensure integrity of the table games.
- Ensure a friendly atmosphere, while providing excellent customer service.
- Must have professional dealing experience.
- High School diploma with 1-2 years of supervisory experience preferred.
- Rate of pay: TBD

Dealer:

Professional dealing experience required and must have at least one of the following combinations of game knowledge:

- Black Jack or Mini Bac **AND** 1 minor game (offered at Horseshoe Casino)
- Roulette **AND** 2 minor games (offered at Horseshoe Casino)
- Craps

Floor Supervisor:

- Open and close table games in assigned area verifying count as provided by the Dealer.
- Inspect card decks prior to play.
- Track and record player buy-ins, wins, losses and bet amounts.
- Monitor bets and payouts are correct as needed.
- Complete rating cards for players.
- Initiate and verify fills to tables.
- Process player requests for credit and extend to guest upon approval.
- Investigate and resolve guest complaints or concerns in accordance with standard procedures.
- Provide complimentary items to guest as requested in accordance with policies and procedures.
- Coordinates player ratings and customer cash transactions.



- Responsible for stocking supplies and all pit forms.
- Serves as Boxperson on Craps games.
- Other duties as assigned.
- Equivalent to a high school diploma with knowledge of game and dealing techniques.
- 1-2 years of supervisory experience preferred.

Qualifications

- Must be 21 years or older.
- Must be able to work various shifts and hours to include holidays and weekends.

Caesars Entertainment Corporation is the world's most geographically diversified casino-entertainment company. Since its beginning in Reno, Nevada, more than 75 years ago, Caesars has grown through development of new resorts, expansions and acquisitions, and now operates casinos on four continents. The company's resorts operate primarily under the Harrah's®, Caesars® and Horseshoe® brand names. Caesars also owns the World Series of Poker® and the London Clubs International family of casinos. Caesars Entertainment is focused on building loyalty and value with its guests through a unique combination of great service, excellent products, unsurpassed distribution, operational excellence and technology leadership. Caesars is committed to environmental sustainability and energy conservation and recognizes the importance of being a responsible steward of the environment.

Join the thousands of winners at ***Horseshoe Casino Hammond!*** Located only 20 minutes from downtown Chicago, we have a wide variety of slots and tables in an atmosphere as legendary as Jack Binion himself. And with more than 350,000-square-feet, there's no shortage of action at Horseshoe Casino! The Poker Room attracts players of all skill levels to compete in a wide array of tournaments throughout the year, from daily games to *World Series of Poker Circuit Events!* Even appetites win at Horseshoe Casino! Sweeping views of Lake Michigan greet diners at Jack Binion's Steak and The Village Square Buffet. Offering a packed schedule of the hottest entertainers, The Venue at Horseshoe Hammond holds up to 3,300 people and boasts a state-of-the-art sound and lighting system.

GREAT OPPORTUNITIES FOR GROWTH! Stick with ***Caesars*** and you can go places. Just climb aboard the most progressive career building system in the industry and hold on as ***Horseshoe Casino*** helps you get where you want to be. With programs such as referral bonuses, tuition reimbursement, 401-k and company-wide internal transfer opportunities, you'll have every opportunity to turn your job at ***Horseshoe Casino*** into something more.



Horseshoe Casino reserves the right to make changes to the job description whenever necessary.

As a part of Horseshoe Casino's employment process, finalist candidates will be required to complete a drug test and background check prior to an offer being extended. Horseshoe Casino is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, national origin, gender, age, religion, disability, sexual orientation, veteran status, or marital status.

Primary Location

: Indiana-Hammond-Horseshoe Hammond

Employee Status

: Regular